

State-wide sewer relining program begins

A program to reline some of Tasmania's ageing sewage pipework infrastructure has begun, bringing increased reliability to services for customers now and into the future.

The sewer main renewals program will reduce the likelihood of breaks, bursts and blockages occurring in the network, reducing the potential for environmental incidents and after-hours callouts.

TasWater Capital Delivery Office (CDO) Project Engineer Kevin Douglas, said the works will be carried out using state-of-the-art technology provided by Tasmanian contractor, NuJet.

"This technology will enable us to reline new and existing pipework using a multi-layered lining system," Mr Douglas said.



Above TasWater Project Manager Phil Doyle onsite in Garnett St, Blackmans Bay.

"This process is not only cost effective but will result in minimum disruptions to the local community as we don't have to dig up all the pipes and replace them."

Clearing and relining the pipes with a durable liner will reduce the possibility of breaks and bursts occurring, making sure all sewage is properly treated and the water returned harmlessly to the environment.

"It's a challenging project because many of the sewer lines pass through private property; we thank the Tasmanian community for their patience while we undertake this important work," he said.

The program will take about three years to complete and forms part of our 10-year \$1.8 billion capital works program which is providing vital upgrades and improvements to TasWater infrastructure.



Like many organisations, the impact of the last year has forced us to think differently about how we provide services long term.

Given the success we've had operating without face-to-face services from our offices, our shopfronts are now permanently closed. You can still get in touch with us via:

- ✉ enquiries@taswater.com.au
- 📞 On the phone (24 hours) 13 6992
- 📱 facebook messenger @TasWater1
- 📧 AusPost (for in-person account transactions)
- 🌐 www.taswater.com.au
- 👤 Service Tasmania (for in-person account transactions)

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- Our Customer Support Program
- Payment instalment options.

Do you need to contact us?

taswater.com.au
enquiries@taswater.com.au
13 6992 (24hr)

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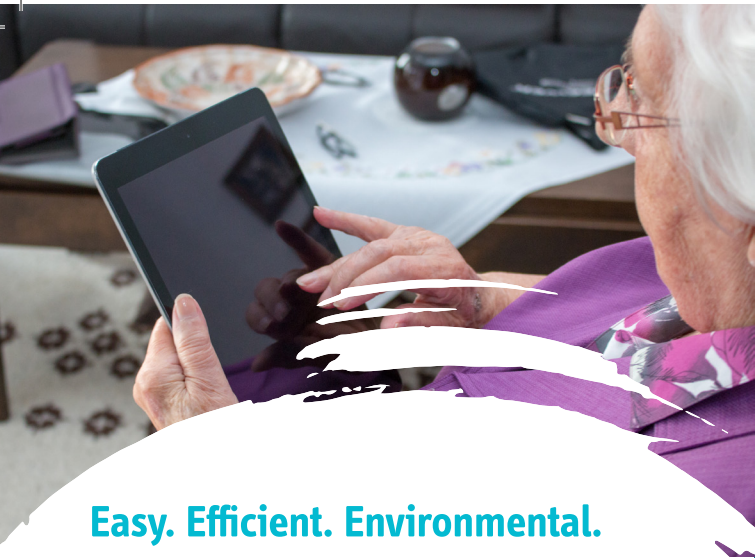
Customer Newsletter

April - June 2021



TasWater Project Manager Phil Doyle onsite in Garnett Street, Blackmans Bay.

taswater.com.au



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The water cycle explained

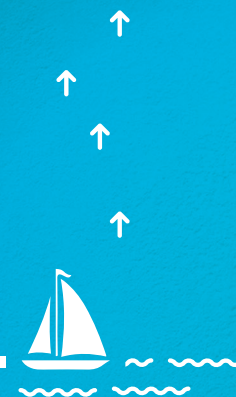
What are the stages of the water cycle?



Condensation: When the water vapour gets really cold in the sky it joins together as tiny water droplets to form clouds.



Precipitation: When the clouds become too heavy with condensed water, they release it and it falls to earth as rain, sleet, hail or snow.



Evaporation: When the sun heats up the water in the sea or the rivers, the water becomes vapour and rises into the air.



Transpiration: Water from the leaves of plants becomes vapour and rises into the sky.



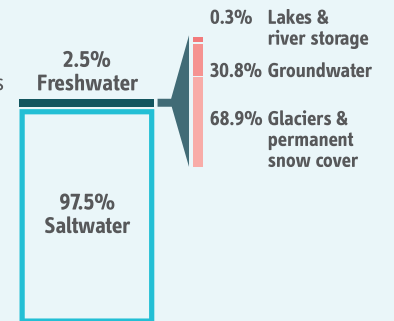
Infiltration: When the water lands on the ground it soaks into the soil and runs into groundwater sources. Then the water cycle starts all over again, how cool is that!



How we use water matters

Every drop of fresh water on Earth is a precious resource, not just for humans but for all living things.

About 70 per cent of the Earth's surface is covered in water, about three per cent is fresh water but most of that is locked up in ice, snow and glaciers etc.



Less than one per cent of fresh water is accessible to share between all living things.

We must be careful how we treat what we have, where we get it and how much we use. It is also important that we return it harmlessly to our environment so it can continue through the water cycle.

If we use more water than we need, it may not be there when we need it most.



TasWater looks after:

- 61 drinking water systems
- 293 water distribution storage facilities
- 6,459 kilometres of water mains
- 222,826 water connections.